

SERVICE BRIEF

NAVISITE® COLOCATION



Go Beyond Traditional Colocation Hosting

At a Glance...

Modern organizations depend on data centers and connectivity.

Navisite Colocation provides data centers with enterprise-class security, power and connectivity.

Add-on our SmartHands services to enable our technicians to complete select tasks on your behalf.

Combine Colocation with our robust cloud and managed services portfolio to better meet even complex needs.

Data centers are often critical to day-to-day operations, not to mention long-term success. In an always-on world, you cannot afford to be

without power, connectivity or security. However, when faced with shrinking IT budgets and evolving technologies, maintaining on-site data centers can be challenging.

Navisite data centers are designed to provide a high-performance infrastructure, and our enterprise-class Colocation facilities are just the beginning. We can enable clients to leverage a hybrid approach to IT by facilitating a transition to the cloud. Combining Navisite Infrastructure-as-a-Service (IaaS), Application Services or Cloud Desktop Services with Colocation can enable a single-provider solution to multifaceted IT demands.

Inside Navisite Data Centers

Navisite operates seven data centers in the U.S. and two in the U.K. Key facilities include Andover, Mass. on the East Coast and Santa Clara, CA on the West Coast. Clients can choose 19" or 23" locking cabinets, or private suites in select facilities. All power is provided via uninterrupted power supply (UPS) systems. In the rare event of a utility grid power outage,

each UPS is backed up by battery and diesel generators. Additionally, data-grade HVAC systems help to hold all Navisite data centers at a consistent ambient air temperature of 72 degrees Fahrenheit (+/- 2 degrees) and a relative humidity of 45% (+/- 5%).

Dependable Network Connectivity

Navisite colocation clients benefit from guaranteed uptime and high performance standards for both local and international traffic. Our data centers offer access to a variety of connectivity providers and also support inter-data-center connectivity and high-speed routing to domestic and global locations. At select facilities, clients can elect to use a Spectrum Enterprise connectivity offering to enable a streamlined, single-provider solution.

For clients seeking an added layer of protection, Navisite data centers and networks are optimized to support simple data replication as part of a client's overarching disaster recovery (DR) strategy.

Building from Colocation Services



Supplemental Services:

Managed Hosting -

A rich portfolio of enterprise-class solutions designed to optimize IT infrastructure performance and provide flexibility to meet business demands.

Managed Application Services -

Functional and technical support for Oracle and Microsoft apps, so you remain focused on strategic objectives.

Managed Cloud Services -

Liberate IT teams to focus on strategic goals. Trust routine server and app management and maintenance to Navisite's cloud experts.

NaviCloud® DaaS -

Enable secure, anywhere access to enterprise desktops and resources, from nearly any device, with centralized control and compliance standards.

Round-the-clock, Expert Monitoring and Transparency

With Navisite Colocation, your IT infrastructure is monitored 24x7x365 by globally distributed, redundant Network Operation Centers (NOCs). We make extensive use of leading commercial tools and services, alongside proprietary solutions, to strengthen reliability. At any time, you can use Navisite's online management portal to view event and performance data for your specific installations.

Navisite data centers operate under a rigorous physical security framework. Automatic smoke and temperature detectors, as well as fire-suppression systems, help protect against potential fire damage. Additionally, all data centers are under constant video surveillance.

Data Center Locations

Please view the corresponding Data Center Fact Sheet to find out more information about any of the below Navisite Data Centers...

- Andover, Massachusetts
- New York City, New York
- Oak Brook, Illinois
- Redhill, United Kingdom
- Santa Clara, California
- Syracuse, New York
- Woking, United Kingdom

SmartHands Data Center Support for Maintenance and Upgrades

Navisite SmartHands services help clients avoid having to dispatch employees to data centers by providing onsite Navisite technicians to act as the client's eyes and hands for select tasks. SmartHands services are available for both scheduled and unscheduled (emergency) support, and may be prepaid via discounted service contracts, or

billed monthly on demand.

Common SmartHands use cases include rebooting servers, racking and stacking new equipment, and other key maintenance and repair tasks.

Unlocking the Benefits of a Fully On-net Solution

Combining Spectrum Enterprise Ethernet and Navisite Services can help enable solutions that can be fully managed from the network connectivity level to the operating system—all backed by robust Service Level Agreements. Companies that combine Spectrum Enterprise Ethernet and Navisite Services can reach expert support for their solution 24x7. Clients also benefit from the security and privacy that comes with a fully on-net, single-provider solution.

About Navisite

Navisite, Inc., a part of Spectrum Enterprise, is a leading international provider of enterprise-class, cloud-enabled hosting, managed applications and services. Navisite provides a full suite of reliable and scalable managed services, including Application, Cloud Desktop, Cloud Infrastructure and Hosting services for organizations looking to outsource IT infrastructures to help lower their capital and operational costs. Enterprise customers depend on Navisite for customized solutions, delivered through an international footprint of state-of-the-art data centers. For more information about Navisite's services, please visit navisite.com or navisite.co.uk.

Contact Navisite

For more on the full range of Navisite services, please visit navisite.com or email us at webinfo@navisite.com.