

SERVICE BRIEF

NAVICLOUD® DaaS SENSITIVE DATA SERVICES



Compliance-centric Virtual Desktops

NaviCloud DaaS, the Navisite® cloud-based desktop virtualization platform, was architected from the ground up to offer powerful virtualization solutions for an array of industries and use cases.

For organizations with specific compliance and governance requirements, such as HIPAA standards for Healthcare, Navisite can provide Sensitive Data Services to help clients better incorporate their desktop ecosystem into overarching compliance strategies; all backed by a Business Associate Agreement (BAA).

The NaviCloud DaaS platform is powered by industry leader VMware®, and enhanced with Navisite's dedicated expert teams for service and support.

Many organizations are adopting desktop virtualization solutions to better empower mobile and non-local workforces. Faced with ever-expanding performance and security demands, organizations frequently look to Desktop-as-a-Service (DaaS) as a more efficient, scalable and resilient solution as compared to on-premise virtual desktop infrastructures (VDI).

DaaS allows organizations to replace large up-front CapEx with a predictable OpEx billing model. Transitioning care of off-site VDI to a dedicated, specialized service provider can also strengthen existing business continuity and disaster recovery (BCDR) capabilities and alleviate local IT employees to focus on strategic growth objectives.

Navigating Compliance Concerns

For organizations operating under compliance and regulatory standards, digital and physical security, and transparency in support of audits and governance, is paramount.

Considering the many conflicting priorities of the typical IT team, ensuring a proactive

approach to compliance – or even a timely responsive approach – can be difficult.

New patches and security measures are regularly recommended, but without a dedicated team to implement them, systems can rapidly fall out of compliance and potentially expose organizations to security exploits or operational inefficiencies. A DaaS platform specifically designed to support compliance goals can be part of the solution.

A Reliable Partner With Which to Evolve your Business

Sensitive Data Services for NaviCloud DaaS provide customized delivery and support options on top of Navisite's flagship desktop virtualization platform to help address strict and complex compliance requirements.

As a strategic partner for performance and growth, Navisite structures a solution distinct to your organization's – and your workforce's – diverse needs. We take that one step further by signing a BAA, asserting our commitment to service and support of compliance.

DaaS Sensitive Data Services Benefits



Helping to Enable Compliance

A virtual desktop ecosystem architected to support HIPAA compliance requirements. Backed by a BAA.

- **Online Administrator Portal**
The secure, centralized management utility allowing your IT teams to:
 - Easily manage end-users, provision desktop resources, and manage applications or data accessibilities; without access to the endpoint device
 - Retain insight and control, helping to work toward compliance standards
- **Online Desktop Portal**
Single portal allowing secure access to digital resources, allowing end-users to:
 - View and access all IT-provisioned applications and desktops
 - Have a uniform user experience on any device (smartphone, tablet, thin- and zero-clients, iOS, Android etc.)
 - Uphold security standards without impeding efficiency

NaviCloud DaaS can mean the difference between efficient desktop virtualization or a lengthy cycle of device configuration,

maintenance and support. Because data does not need to be stored on the endpoint device, organizations can drastically reduce the risk of compromised data consequent to lost or stolen devices, or due to unauthorized data sharing.

Round-the-clock physical and virtual security safeguards data, while the device-agnostic delivery of NaviCloud DaaS transforms the endpoint device into a window to the compliant environments to which a user has access.

Visibility for Those Who Need It, Protection From Those Who Don't

DaaS Sensitive Data Services uses two-factor authentication for system administrators and encrypts all user sessions to ensure only authorized users have access to your digital resources. Data stored within the Sensitive Data Services ecosystem is also encrypted, with encrypted backup and anti-virus services also available for Navisite-managed systems.

Navisite's multi-national, Tier 3 data centers employ enterprise-class physical security standards, with strict visitor control processes in place. Redundant, offsite Network Operation Centers and onsite staff continuously monitor site security and work to help ensure uptime.

For organizations which require log retention to address specific regulatory requirements, Navisite captures logs on all Navisite-controlled systems within NaviCloud DaaS, and then stores them in a centralized audit log repository on a rolling eighteen months basis.

Digital Protection and Awareness Delivering Insight You Need

Maintaining a resilient DaaS environment requires more than strict physical security and operational best practices. Organizations must be both proactive and responsive to shield themselves from virtual desktop vulnerabilities.

Sensitive Data Services for NaviCloud DaaS provides protection from rogue wireless

access, with additional solutions available for Navisite-controlled systems, including:

- Internal and External Vulnerability Scans
- Penetration Testing
- Network Intrusion Detection and Prevention
- File Integrity Monitoring

Elevating Virtualization Standards From the Ground Up

For many organizations, business hinges on data security, such as Healthcare companies entrusted with Patient Health Information (PHI). To better address crucial regulatory requirements, Sensitive Data Services for NaviCloud DaaS can be enhanced with:

- Hardened Operating System (OS) Builds
- OS Patch Management
- Hardened Applications
- Application Patch Management

About Navisite

Navisite, Inc., a part of Spectrum Enterprise, is a leading international provider of enterprise-class, cloud-enabled hosting, managed applications and services. Navisite provides a full suite of reliable and scalable managed services, including Application, Cloud Desktop, Cloud Infrastructure and Hosting services for organizations looking to outsource IT infrastructures to help lower their capital and operational costs. Enterprise customers depend on Navisite for customized solutions, delivered through an international footprint of state-of-the-art data centers. For more information about Navisite's services, please visit navisite.com or navisite.co.uk.

Contact Navisite

For more on the full range of Navisite services, please visit navisite.com or email us at webinfo@navisite.com.