

SERVICE BRIEF

DESKTOP-AS-A-SERVICE (DaaS)

Powered by VMware and NVIDIA

Service at a Glance

- Fully managed DaaS or infrastructure-only management
- Built on VMware's proven desktop virtualization technology
- Bring-your-own-license (BYOL) or purchase new licenses
- Advanced Graphics powered by leading NVIDIA GPUs
- Antivirus, content filtering, patch management and more

Fueling a Desktop Management Transformation

IT teams face constant demands to provision, manage and support traditional desktops across company-issued laptops and other devices. Providing continuous access to business applications, data and tools is especially critical to the productivity of remote and traveling employees. And equally, if not more important, is data security. Even simple mistakes, like leaving a laptop on a train or spilling coffee on a keyboard, can expose an entire organization to data leaks or data loss.

Desktop management was revolutionized by on-premises virtual desktop infrastructure (VDI), which allows IT teams to provision desktops on demand and from a central location. But while VDI spares IT from the burden of administering desktops on individual devices, managing the infrastructure behind the solution is a full-time task that requires specialized skills and knowledge. Additionally, many enterprises find the initial hardware expense associated with on-premises VDI cost-prohibitive.

Navisite Desktop-as-a-Service (DaaS) delivers all the value of traditional VDI without the burden of management or large up-front hardware expenses. Navisite works with organizations to deliver the right blend of VMware DaaS technology, expert management and support to fit their business requirements.

With the option of fully managed DaaS, Navisite's experts can handle everything from the infrastructure to applications, users and templates. Heavy graphics users can further benefit from DaaS with Advanced Graphics, which leverages superior NVIDIA graphics processing units (GPUs). For clients with existing desktop virtualization specialists, Navisite can specifically manage the DaaS software and hardware infrastructure components.

Key Benefits of Navisite DaaS

- **Flexible Management:** Navisite's experts can manage the complete DaaS solution or just the DaaS infrastructure while clients manage their virtual desktops from a central interface
- **Powerful Technology:** Navisite DaaS leverages proven VMware desktop virtualization technology and industry-leading NVIDIA GPUs

- **Advanced Desktops:** Dedicated virtual desktops that function like traditional desktops, and dynamic shared desktops that reset to a default template between logins
- **Enhanced Mobility:** Virtual desktops can be connected to from almost any web-enabled device from any location with Internet access
- **Robust Security:** Enables enforcement of uniform security policies across user devices, with data stored in enterprise-grade data centers that support HIPAA standards
- **Optimized Cost:** Virtual desktops can be provisioned without purchasing hardware or the expense of training or hiring new IT specialists

Free, No-Obligation Navisite DaaS Trial

Implementing new technology is a major decision. Within minutes of contacting Navisite, organizations can be up and running in a free Navisite DaaS trial environment. This provides enterprises with a no-obligation opportunity to explore how the virtual desktop solution meets their unique business needs.



Navisite Knows Enterprise

- Recent VMware Global and Americas Partner of the Year
- 20+ years providing enterprise managed services
- 900+ employees, with more than 600 IT certifications
- Committed to the ITIL service management framework
- Part of Spectrum Enterprise, the third largest Ethernet Services Provider in the U.S.

Advanced Graphics Performance for Power Users

Users of graphic-heavy applications, such as designers, physicians and architects, will value the performance of Navisite DaaS with Advanced Graphics. Industry-leading NVIDIA GPU technologies deliver smoother rendering and faster processing speeds than traditional on-premises VDI.

Rather than being tethered to expensive, specialized local machines, DaaS Advanced Graphics users can harness the graphics performance they require at any time by connecting to a virtual desktop from practically any laptop, thin client or other web-enabled device. Additionally, no matter where power users may be located or travel, their high-value content is always securely stored in one of Navisite's enterprise-

grade data centers — never on user devices where it could be lost, stolen or mistakenly erased.

Robust Physical and Virtual Security

Secure Point-to-Site connectivity ensures authenticated access from remote locations to Navisite DaaS. All data within DaaS environments is also encrypted and stored in one of Navisite's enterprise-grade data centers, protected behind a firewall. Beyond these security essentials, clients can also add on encrypted data backups, antivirus and malware protection, content filtering, operating system (OS) and application hardening, along with patch management and other security features. Navisite's experts can work with enterprises to recommend the optimal security solutions.

Expert Support for HIPAA Standards

Navisite will work with enterprises as needed to ensure their DaaS solutions meet HIPAA standards and to develop a Business Associate Agreement (BAA). Navisite DaaS can also support the need for off-site, encrypted backups and eliminate the risk associated with storing electronic protected health information (ePHI) on user devices that could be lost, stolen or otherwise compromised.

A Fully Managed Cloud Desktop Solution

In addition to freeing IT teams from the burden of managing

the infrastructure powering their virtual desktop solution, with fully managed DaaS, Navisite experts also manage desktop applications, users and templates. Full management is available for all Navisite DaaS solutions, including DaaS Advanced Graphics. This enables even clients with no previous virtualization experience to adopt virtual desktops with the absolute lowest demand on their IT teams.

Key Stages of Fully Managed Navisite DaaS:

- Design of cloud desktop templates (i.e., golden images) and network configuration
- Build-out of containers, user acceptance testing and DaaS environment optimization
- Provisioning of virtual desktops
- Migration of required user data and settings
- Ongoing DaaS configuration, optimization, management and support

Bundling DaaS with Managed Office 365

To extend the value and functionality of Navisite DaaS, clients can bundle the solution with Navisite Managed Office 365. Bundling not only provides exclusive service discounts, but also the simplicity of having a single contract, invoice and point of contact. To explore the benefits of Managed Office 365, clients can view the related Service Brief, or contact a Navisite specialist.

About Navisite

Navisite, LLC, a part of Spectrum Enterprise, is a leading international provider of managed cloud services, including managed multi-cloud Infrastructure as a Service (IaaS), Managed Office 365 and Managed Applications. Navisite provides a full suite of dependable and scalable managed services, enabling enterprises to extend their data centers with hybrid, private and multiple public clouds. Enterprises can outsource IT infrastructure to Navisite to maximize the agility and value of their IT investments. With more than 600 certifications held by Navisite employees, we deliver customized solutions through an international footprint of state-of-the-art data centers.

Contact Navisite

For more information about Navisite services, please visit Navisite.com or Navisite.co.uk