

Managed Office 365

Maximize your Office 365 investment



Service at a glance

- Expert Office 365 assessments, planning and managed migrations
- Ongoing management, including compliance and security management
- Proactive, real-time monitoring for lag, disruptions and other concerns
- 24x7x365 access to Navisite phone and email support, with no-cost escalation to Microsoft Premium Support, if needed
- Included email continuity and threat protection, powered by Proofpoint
- Flexible admin and user training available, to maximize productivity

Continuous Office 365 Management: From Migration to Day-to-Day

We understand data is your organization's most valuable resource. We also recognize the challenge of securing critical client and corporate data, while simultaneously providing access for authorized users. Employees expect 24x7x365 availability of data, applications and tools — whether in the office or on the road — with information synchronized across laptops, tablets and other mobile devices.

Microsoft Office 365 is a proven solution for delivering the secure, dependable cloud productivity, collaboration and management tools employees require. Yet making the transition to Office 365 can be daunting. How will you find the time and expertise to research, plan and complete a move to Office 365? Post-migration, who will handle management, monitoring and support?

Get started with Office 365 faster and more confidently, with a managed migration to Navisite Managed Office 365. When your migration is completed, Navisite's experts will immediately begin day-to-day management, monitoring and support — relieving your IT team from the burden of recurring IT maintenance, so they can focus on strategically-aligned business projects.

As an added layer of protection on top of Office 365's inherent security features, Navisite Managed Office 365 includes email continuity and threat protection services powered by Proofpoint, a cybersecurity leader. Also, for Office 365 admins and users looking to hone their skills, Navisite offers Office 365 training through a trusted partner.

We provide...

- **Certified, expert support and rapid response times**
Navisite's experts are available 24x7x365 to support Managed Office 365 clients.
- **Premium Office 365 Management** Including security, global settings and more, as required
- **Real-time environment monitoring** Continuous, proactive monitoring for disruptions, lag and other concerns

- **Admin and technical support** Including how-to, technical break-fix and billing support
- **Guaranteed response times** Within just 15 minutes for urgent matters, available 24x7x365
- **Escalation to Microsoft premiere support** No-cost escalation for technical issues, bugs, etc., as required

Layered security and expert management

Why should I choose Navisite Managed Office 365? Navisite has a team of certified engineers and a history of working with Microsoft to deliver enterprise-grade solutions.

- A Microsoft Gold-certified Partner
- 17+ year relationship with Microsoft
- 20-year history of providing hosted email solutions
- 170K+ Microsoft Mailboxes under management
- 900+ employees, with 1,400+IT certifications
- Partnership with Proofpoint, a leading cybersecurity provider
- Partnership with an Office 365 training specialist

Office 365 assessments, planning and managed migrations

Every organization is unique, and therefore requires a tailored approach to transitioning to Managed Office 365 that takes into consideration goals, timelines, budgets and other business-critical requirements. Navisite's experts can work with you to assess, plan and complete a fully managed migration to Navisite Managed Office 365.

Managed migrations empower organizations to start using Office 365 as quickly, securely and efficiently as possible — to realize a return on their cloud investment sooner. To further ease the simplicity of transitioning to Office 365, Navisite also offers data migration services for document and file storage from legacy environments to Microsoft SharePoint and OneDrive.

Email continuity and threat protection from Proofpoint

There is no room for compromise when it comes to security. That is why Navisite partnered with Proofpoint, a leader in cybersecurity, to include Office 365 email continuity and threat protection for all Managed Office 365 clients. This defensive approach adds an additional level of protection — above and beyond the protection built-in to Office 365 — to provide a more comprehensive Office 365 security solution.

Managed Office 365 clients also have the flexibility of security-by-design, with the freedom to add on Proofpoint features directly through Navisite. Upgrades include: email attachment defense, data loss prevention (DLP), email encryption, 10-year archiving and more.

Tailored user and admin training

When transitioning to any new solution, organizations often have questions about learning curves and user adoption. While Office 365 has an interface that Microsoft users will find familiar, Navisite also partnered with a training specialist to offer tailored, affordable Office 365 admin and user training. Training will help enable users and admins to build confidence rapidly, accelerating adoption of the solution and driving productivity.

Flexible Managed Office 365 plans

To best support the complex needs of diverse organizations, Navisite Managed Office 365 clients are free to mix and match Office 365 plans provided by Microsoft. To better fit specific use cases, Navisite also offers Office 365 email-only plans and plans designed for educational institutions. Our experts frequently support industry-specific compliance requirements.

Single solution provider advantage

Benefit from having a single, trusted point-of-contact for a complete Managed Office 365 solution, including email continuity and threat protection services from Proofpoint. Consider adding on Navisite Desktop-as-a-Service (DaaS) or Navisite Managed Azure to their Managed Office 365 solution to meet multifaceted IT and organizational objectives.

Contact us today or call us at (888) 298-8222 or 0800 6122933 to explore how a cloud assessment can elevate your migration to the cloud.

About Navisite

Navisite, LLC, a part of Spectrum Enterprise, is a leading provider of managed cloud services, including multicloud Infrastructure-as-a-Service (cloud IaaS), Managed Office 365, and Desktop-as-a-Service (DaaS). Offering a full suite of scalable and secure managed services, Navisite enables organizations to confidently extend their applications and data centers with VMware and Microsoft Azure hybrid, private and multiple public clouds. Navisite helps clients use the cloud strategically, by pairing employee expertise across leading enterprise applications and more than 1,550 IT certifications with an international footprint of state-of-the-art data centers to deliver solutions tailored to each client's needs. For more information, visit navisite.com or navisite.co.uk.

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