

SERVICE BRIEF

MULTI-CLOUD MANAGEMENT SERVICES



Realize the Maximum Potential of Your Clouds

Service at a Glance

- Cloud assessments, planning and migrations
- Azure and VMware cloud management services
- Powering public, private and hybrid cloud environments
- 24x7x365 Navisite support and proactive monitoring
- Simplified replication, in support of disaster recovery
- 360-degree visibility via our Proximity client interface

Migration to Management for Public, Private and Hybrid Clouds

While operating data centers is *not* your primary focus, we understand that maintaining control over your IT infrastructure is crucial. We also recognize the challenge of providing employees and clients with 24x7 access to the latest tools and technology, while

also being ready to expand or reduce IT resources to match shifting priorities.

Cloud delivers secure, scalable resources. But does your IT team have the experience to plan and complete a cloud migration? Is public, private or hybrid cloud the best fit? And is managed cloud the answer to escaping the burden of IT infrastructure management?

Working with your IT team, Navisite experts can assess your IT environments to understand where you are now, help identify priorities, and then plan a tailored cloud migration. With support for public, private and hybrid cloud—using Azure, VMware or bare-metal cloud technology—our experts can then lead a migration to the cloud(s) best for your organization. Once completed, we will begin ongoing management, monitoring and support, allowing you to focus on core business objectives.

Expert Cloud Management, Proactive Monitoring and Support

Spend your time driving value with cloud, not on maintenance and support, with...

- **Proactive Monitoring**
Experts help identify and resolve potential concerns *before* they become problems.

- **Continuous Management**
Navisite implements patches and updates to keep your cloud optimized and secure, with rapid responses to change requests.
- **24x7x365 Support**
At any time, Navisite experts are available via phone or email.

Leading Cloud Platform Solutions

- **Managed Azure Cloud**
Provisioned into one or more of Microsoft's global data centers.* Supports rapid scaling and integration with Microsoft solutions.
- **Managed VMware Cloud**
Provisioned into one or more of Navisite's data centers in the US or UK. Supports maximum compatibility with VMware solutions.
- **Bare-Metal Cloud**
The scalability and flexibility of cloud, with the power of dedicated servers.

360° View of Your Cloud Environments



Why work with Navisite?

- A Microsoft Certified Gold Partner
- A VMware Showcase Provider
- 25+ data centers available worldwide
- 20-year history of providing managed services
- 6,000+ Windows servers under management
- Tens of thousands of VMs in Navisite data centers
- 900+ employees, with 600+ IT certifications

Managed Migrations

Juggling the considerations and priorities that go into planning a cloud migration can be overwhelming. Simply getting to the cloud is not enough; the goal is to transition as securely, quickly and efficiently as possible.

With Navisite, our experts work with you on a current state analysis to understand where you are today. Next, we complete a gap analysis to identify what you need to get where you want to be. This groundwork enables us to

understand everything from stakeholder functionality requirements and goals to budgets, schedules and beyond, so our experts can plan and complete a migration that is truly tailored to your organization. For more details, see the Managed Migration Services Brief.

Maintain Control with Proximity

With visibility into your cloud infrastructure, it is easier to streamline IT resources, control expenditures and plan new architectures. That is why Navisite created Proximity to provide a 360-degree view of the status and management of your cloud environments. With Proximity, it is simple to view asset performance, manage change requests and incidents, review resource usage and invoices, and more. For details, please see the Proximity Technology Brief.

Supporting Continuity with Replication

Replication is a key component of a disaster recovery program, but setup, testing and validation is costly and time-consuming. Navisite clients can replicate workloads into a network of global data centers, so copies of critical workloads are always ready and waiting to be powered on.* Replication helps enable a faster recovery after anything from simple user error to a natural disaster. Recovery time objectives (RTOs) of just seconds, flexible recovery point objectives (RPOs) and extreme scalability all work together to enhance business continuity.

Managed Azure Cloud - A Closer Look

Azure offers unparalleled scalability for cloud resources across secure, Microsoft data centers worldwide.* For more than 20 years, as a certified Microsoft Gold Partner, Navisite has provided expert management for a variety of Microsoft enterprise solutions. With an ever-growing number of Microsoft certified experts, we can help you realize the benefits you envisioned when first

considering a move to Azure cloud. For more details, see the Navisite Managed Azure Technology Brief.

Managed VMware Cloud - A Closer Look

Over the past fifteen years, Navisite has worked with VMware to enable public, private and hybrid cloud solutions that offer the complete functionality of VMware technology, delivered with 360-degree visibility via Navisite's Proximity interface. Navisite Managed VMware Cloud is provisioned into one or more of Navisite's own data centers, making it easy for clients to enable low-latency, hybrid cloud solutions by connecting physical servers with cloud resources based in the same facility.

About Navisite

Navisite, LLC, a part of Spectrum Enterprise, is a leading international provider of managed cloud services, including managed multi-cloud Infrastructure as a Service (IaaS), Managed Office 365 and Managed Applications. Navisite provides a full suite of dependable and scalable managed services, enabling enterprises to extend their data centers with hybrid, private and multiple public clouds. Enterprises can outsource IT infrastructure to Navisite to maximize the agility and value of their IT investments. With more than 600 certifications held by Navisite employees, clients depend on us for tailored solutions, delivered through an international footprint of state-of-the-art data centers.

Contact Navisite

For more on the full range of Navisite services, please visit navisite.com or email us at webinfo@navisite.com.